

Tyler Shobe

Cincinnati, Ohio | tylershobe24@gmail.com

Professional Summary

Results-driven IT leader with 8+ years of hands-on experience designing and implementing secure, scalable M365 solutions in defense and regulated industries. Expert in Exchange Online administration, Azure infrastructure, tenant migrations, and PowerShell automation. Proven track record leading complex organizations, implementing ATP/AIP security frameworks, and managing cross-functional teams. Strong background in CMMC/NIST compliance, SIEM architecture, and product ownership across engineering and business operations.

Experience

Total Systems Technology Corporation | Arlington, Virginia

2022 – 2025

Microsoft 365 Technical Lead

- Architected an O365-to-Azure GCC High tenant migration for 50+ mailboxes and 2TB+ data, leading to CMMC compliance.
- Configured and managed 75+ endpoints via Intune and Microsoft Defender with compliance and configuration policies.
- Implemented data protection mechanisms through Microsoft Purview, including DLP policies and Sensitivity labels protecting CUI.
- Deployed Microsoft Sentinel SIEM solution integrating Cisco Duo, Intune, Azure AD, and Log Analytics workspaces.
- Engineered custom Power Apps and Power Automate solutions to streamline account management and project tracking.
- Established a 3-person IT support department implementing key processes such as change management and incident response.
- Automated user lifecycle management with PowerShell, including provisioning scripts, license assignment automation, mailbox-to-shared conversions, and employee offboarding

Silco Fire and Security | Cincinnati, Ohio

2019 – 2022

System Administrator

- Managed 50+ Windows virtual machines on VMware, optimizing performance and ensuring uptime for critical system hosts.
- Administered Microsoft 365 environments, including Azure AD, Exchange Online, SharePoint Online, OneDrive, and Teams.
- Automated nearly 30 business processes using Power Automate and Azure Logic Apps to simplify repetitive office tasks.
- Spearheaded implementing a network overhaul utilizing Fortinet products, enhancing network security and performance.
- Built an intuitive reports dashboard in SharePoint utilizing real-time data built on Power BI.
- Migrated on-premises file shares to SharePoint Online and deployed OneDrive with automated backup and sync policies
- Orchestrated the integration of LMS365 as a learning management solution built on SharePoint and Teams.

Education

Master of Business Administration (MBA) | Cincinnati, Ohio

2024- Present

Northern Kentucky University

Expected graduation in 2026

BS, Business Management, IT Concentration | Cincinnati, Ohio

2016- 2019

Cincinnati Christian University

3.96 Cumulative Grade Point Average

Valedictorian

Leadership and Service

High School Football Assistant Coach | Cincinnati, Ohio

2020- 2024

Skills and Certifications

Systems: Microsoft 365, Azure GCC High, Microsoft Sentinel, Intune, Power Platform, VMware, Fortinet, Cisco Duo

Compliance: CMMC, NIST 800-171, DFARS, ISO 27001, CMMI Dev, CMMI Services, DISA STIGS, SCuBA

Certifications: ITIL 4 Foundations, DP-900, PL-900, AZ-900, Comp TIA Sec+